



HADS

Homeless, Alcohol & Drug Service



Families

Couples

Single People

Equality and Diversity

We are committed to ensuring and promoting equality of opportunity for all. We are therefore opposed to discrimination, unfairness or harassment on any grounds.

We are committed to developing an organisational culture which values people from all sections of society and the contribution which each individual can make.

Confidentiality

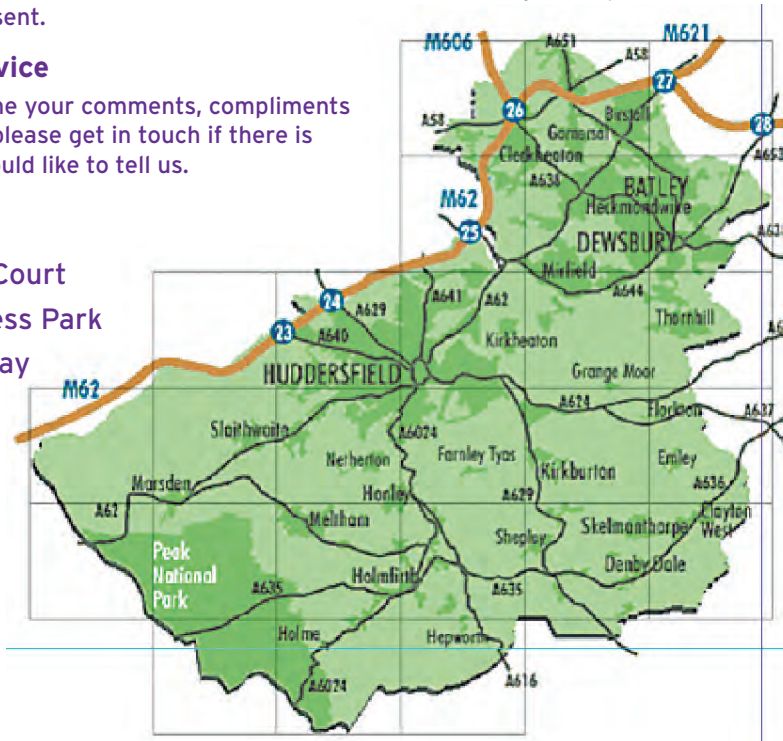
Any information held on clients will be treated confidentially. This means that unless there is a serious risk to the individual, third party or the community, then an individual's details will not be disclosed to any other person without prior consent.

Quality of Service

We always welcome your comments, compliments or complaints so please get in touch if there is something you would like to tell us.

HADS

13 Cartwright Court
Bradley Business Park
Dyson Wood Way
Huddersfield
HD2 1GN



Call:
01484 411870

hads@hortonhousing.co.uk
www.hortonhousing.co.uk

This leaflet was designed by the client involvement group "Helping HAnDS" and can be requested in a variety of formats if required.

Providing housing related support
for people living in Kirklees.

Who is the service for?

The HADS service is for you if:

- you are 16 years or over and,
- you live in Kirklees and intend to continue living in Kirklees, and,
- you have one or more of the following support needs:

- | | |
|--|--|
| <input type="checkbox"/> Homeless | <input type="checkbox"/> At risk of losing your home |
| <input type="checkbox"/> Sofa-surfing | <input type="checkbox"/> Issues with alcohol |
| <input type="checkbox"/> Living on the streets | <input type="checkbox"/> Issues with drug use |

If you can tick any of the boxes above then please read on.

We can help you to:

- | | |
|--|--|
| <ul style="list-style-type: none">• Find a home.• Keep your home.• Reduce/stop your alcohol consumption.• Reduce/stop your drug use.• Get the right benefits for you.• Manage your money better.• Live more independently.• Cope with any health issues you may have. | <ul style="list-style-type: none">• Reduce isolation.• Access training, education and employment.• Make links with the wider community.• Stay safe.• Get any other help or support you may need. |
|--|--|



What happens next?

Once support has been applied for we will contact you within seven days, then ...

A support worker will arrange to assess your needs

The assessment will be looked at by the team to see if we can meet your needs

If you are **NOT** accepted, we will explain why and discuss other options available to you

Alongside five experienced Support Workers the service has a dedicated Assessment & Drop-In Worker. If you are placed on the waiting list the Assessment & Drop-In Worker can work with you to address urgent needs and support you through any crisis situation whilst you are waiting for ongoing support to start.

If accepted you will be placed on our waiting list

You will be allocated a worker once a vacancy arises

A support worker will work with you on a weekly basis to help you meet your own goals

If you are not happy with any decisions made you can appeal.

Contact us directly by telephoning on:

01484 411870



- Ask a friend or family member to contact us on your behalf.
- Ask someone from another agency, for example; Probation Officer, CPN, Social Worker, Lifeline Worker.

